

June 29, 2010

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Members of the Committee:

Good evening. My name is Anna Frankenfield, I am an employee at Holy Family Hospital, but tonight I am here to speak about my experience as a patient and why I support the sale of Caritas to Cerberus.

Earlier this year, my first daughter was born. The road to pregnancy was not easy, and there were many challenges and disappointments along the way. That all changed when I turned to a local OB/GYN and Holy Family Hospital for my care.

As someone who works in healthcare and a soon-to-be-mother, I was well aware of the important considerations when choosing where to give birth. Access to quality and compassionate care were extremely important to me. One without the other, as I had experienced at other facilities, was not acceptable.

At Holy Family, I had access to a Level II Special Care Nursery staffed by Children's Hospital Neonatologists. As a patient, I was able to experience first-hand why the birthing center is ranked in the top 10% in patient satisfaction.

From my OB/GYN to the team of caregivers on the Birthing Center, everyone I encountered during this experience provided exceptional, compassionate care. Whether I was at a routine visit, giving blood, or even attending a class, everyone took the time to provide me with information and to explain things. I felt well informed every step of the way.

When my daughter's heart rate slowed the team was right there to assure her safe arrival into the world and into our arms. I remember fondly the nurse who held my hand, the physician who always made this about what was best for us and our baby, the educators who provided reassurance during our stay as my husband and I found our way as new parents.

When we think back to this day, my husband and I truly feel blessed to have gone through this experience with a team of people who made us feel like part of their family. Holy Family provides a rare and wonderful complement of quality, compassionate care. The new relationship with Cerberus will only enhance this. The financial support will provide the capital needed to continue providing the highest quality care made possible by compassionate caregivers, first-rate services and state-of-the art technology. I am excited for what this will bring to the patients and families of Holy Family Hospital, and the communities it serves.

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